



what to expect when you book with us.

Step 1



Discovery Call 15 minutes

Pick a time that works for you. We'll cover these main areas in our call:

- Day(s)/times you're looking at
- Budget you're working with
- What kind of thing you want
- Pricing
- Main objectives for attendees
- Our initial recommendations

Step 2



We'll email you a proposal 3-5 pg PDF; easy to share with a team

Includes:

- Program goals & description
- Our recommendations
- Pricing
- Booking best practices/requirements
- Background on CSz Boston and any relevant video links

Step 3



You decide you want to book!

OR

Not a fit at this time

This is exciting!

Please feel free to consider us a resource in the team building & entertainment space; reach out if you have questions. We've been doing this for 35+ years across the globe and love what we do.

Step 4



We'll email you the contract + invoice for deposit

- Timeline to pay 25% deposit is 5 days from signing, to reserve your spot.
- We accept payment by check, credit card, or electronic transfer

Steps 5-7



2 weeks before your booking

We'll touch base to check in on needs or logistics and be available for calls.

The day of your booking

We'll be on-site 30-60 minutes ahead of time depending on set-up needs

The day after your booking

We'll send final invoice + any follow-up docs or communication. Remaining payment due on receipt.